

TERRA  
CLOUD

**B**

Backup

- + Server & Client Backup
- + Satellite function
- + Disaster Recovery
- + TERRA NAS Backup in the Cloud

Certified by





# TERRA CLOUD Backup

*Protection against theft,  
Encryption Trojans,  
Fire and water damage*

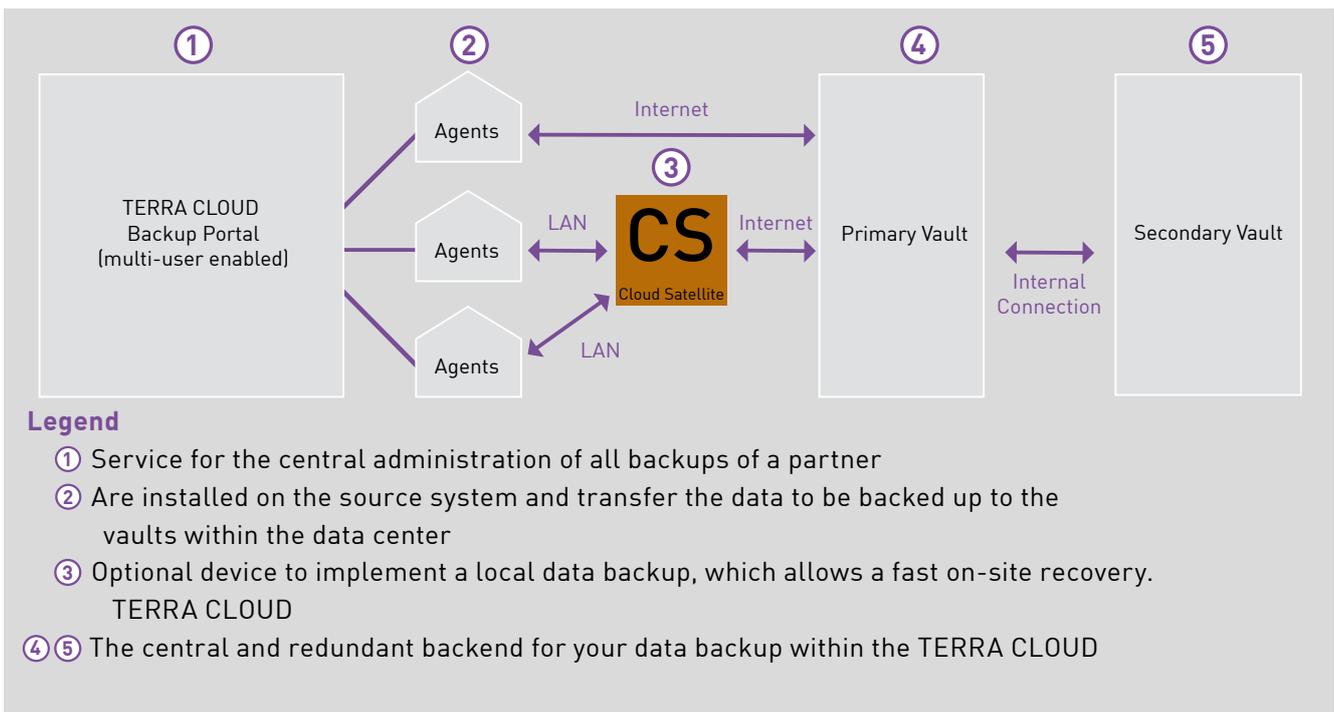
**Does your data backup work? Backing up data is one of the most important tasks in IT. An outsourcing of the data backup in a data centre automates and secures these processes.**

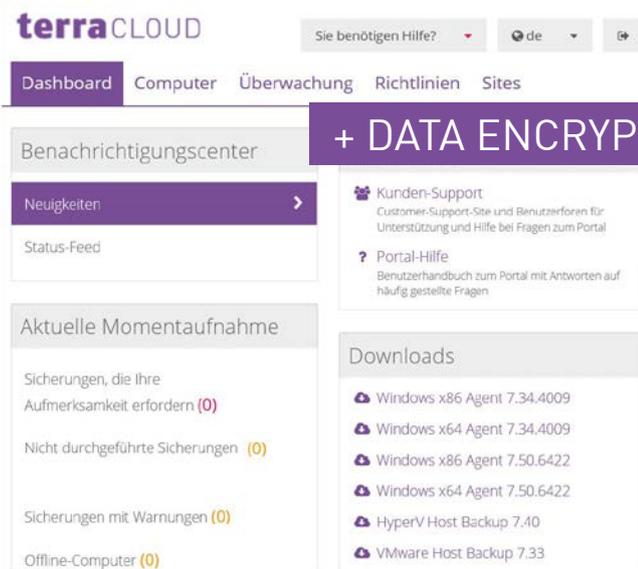
## TERRA CLOUD Backup

Renew your backup strategy! It is time to modernize the traditional backup. Daily manipulations, such as changing the tapes or hard disks, increase the risk of a malfunction of the backup up to the total loss of data. Outsourcing the backup to a datacenter automates these processes completely, while simultaneously increasing the security of your data. Modern data encryption methods make the data unreadable or usable by others. It does not matter whether your servers are located in the TERRA CLOUD or with your customers.

The data backup intervals and the duration of the storage (maximum 365 days, optionally longer) are defined by you. You also have up to 41 recovery points (synthetic full backups) at your disposal, which you can distribute freely throughout the year.

The TERRA CLOUD Backup also excels through a simple billing model. They only pay for the amount of data to be backed up and receive the full functionality of the software, without the need to purchase agents or other add-ons. The software is always available in the most up to date version, support and maintenance are included.





*Central, multi-client capable  
Management portal for all backup customers*

### TERRA CLOUD Backup from TERRA NAS Systems

Our plug-in for TERRA NAS G2 and G3 systems enables you to save your data directly from the NAS to the TERRA CLOUD in just a few clicks.

### Hybrid Backup

The TERRA CLOUD satellite also allows you to keep a copy of your data locally in the company. On the one hand, this reduces the backup times for large amounts of data and, on the other hand, it allows fast restoration of the data. At defined times, the backups are synchronized with the data in the data center to create an additional, external backup.

### Recovery & Disaster Recovery

#### The service is crucial:

A backup is fast and automated feasible, but what about restoring the data? The TERRA CLOUD provides you with numerous possibilities for a data backup, for the success of your business.

Depending on the scenario, you can make a backup either,

1. back up at your location.
2. Get ready for an automated in the cloud back up your infrastructure (physical or virtualized) to restore your legacy IT landscape within a few minutes, or at most hours.

3. Restore to a new TERRA Series device during production (in which case, you will already receive your new TERRA device with the backup you selected).

Your data can be either be restored directly from the Data center or from a local satellite. Upon request, we will gladly send you a copy of the data backup on a data carrier, optionally by courier, promptly.

#### TERRA CLOUD Backup supports the following applications:

- Microsoft Windows (VSS support)
- Linux
- Microsoft SQL *No additional Agents required.*
- Microsoft Exchange (Restore to PO Box level possible)
- Bare Metal Restore / Universal Restore
- Host-based backup for Hyper-V / VMware
- Oracle
- Image-based backup
- Network Shares (UNC)

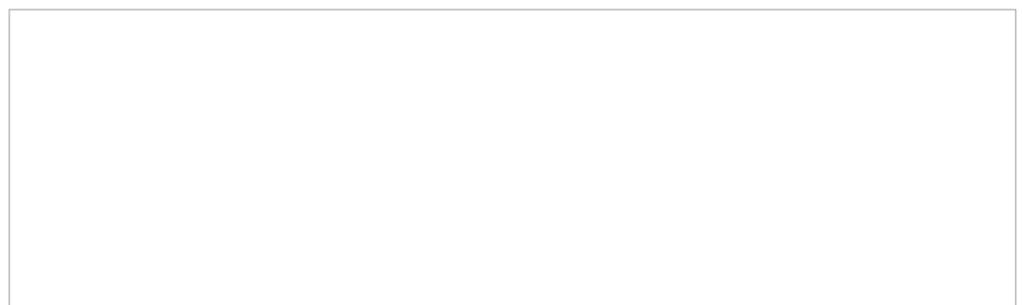
# Services & Prices

Backup STANDARD	Tier 1	Tier 2	Tier 3
Data to be backed up	500 GB	500 GB	500 GB
Max. amount of Servers/ Clients	5/10	5/10	5/10
Price per package	59,90 €*	79,90 €*	99,90 €*
Backup BASIC	Tier 1	Tier 2	Tier 3
Data to be backed up	Not available	50GB	50GB
Max. amount of Servers/ Clients		2/4	2/4
Price per package		14,90 €*	19,90 €*
Features	Data is located on a storage system	Data is automatically replicated within the TERRA CLOUD Data Center to a second storage system in another fire zone	Data is replicated georedundant to Dusseldorf in the partner Data Center

Further prices	
Data import <sup>1</sup>	Per carrier: one-time € 99.90 * / FTP: one-time € 49.90 *
Further Safesets	€ 0.60 * per safeset
End customer report <sup>2</sup>	monthly. 4.90 € *

Backup Satellit	Basic (850 GB)	Standard (from 1.8 TB)	Rack (from 1,8 TB)
Price per month	49,90 €*	79,90 €	99,90 €
HDD composite	-	RAID1	RAID1
Satellite as VM	€ 79.90 * per month plus € 99.90 * set up fee		

For more information, contact your **TERRA CLOUD** partner



\* All prices net, plus VAT  
 1) The initial backup can be saved to an external hard disk. A technician of TERRA Cloud can import the backup (without knowing the encryption password).  
 2) The end customer report generates a weekly or monthly report that only lists the consumption data of a single end customer. This report can be made available to the end customer.